



# DISTANCE LEARNING SUPPORT

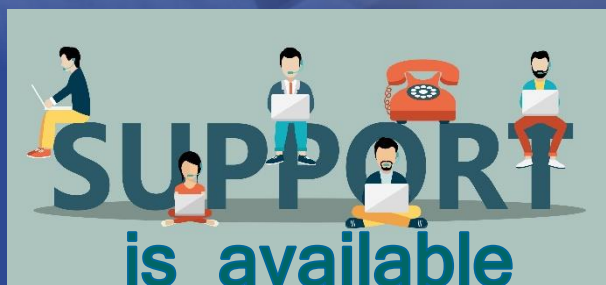
[helpdesk@wythek12.org](mailto:helpdesk@wythek12.org)

SEPTEMBER 8 – OCTOBER 8



## NEED HELP WITH DISTANCE LEARNING AFTER SCHOOL HOURS?

WCPS students, parents/guardians, and teachers will have access to additional distance learning support after school hours for the first month of school.



**#WeAreWytheYou**

The WCPS Distance Learning Support Team will be available Monday – Thursday from 3:30-8:00pm during the first month of school.



Simply email [helpdesk@wythek12.org](mailto:helpdesk@wythek12.org) to receive a callback from a member of our WCPS Distance Learning Support Team.

The DL Support Team will answer emails and conduct callbacks in the order they were received.

Please have your device in front of you during the support call.

If your email is inaccessible, please contact your child's school during school hours to receive a call back from the helpdesk team.

1

### EMAIL

Name:            School:            Grade:  
Detailed Description of Problem:  
Call back number where you can be reached for support:

2

### RECEIVE A CALL-BACK

Those needing support will receive a call back from the DL Support Team to help troubleshoot their Distance Learning problem.